



Statewide Behavioral Health Summit

Save the Date

September 17, 2019

Facilitated & Presented: *OPEN MINDS*

Strategies for Strengthening Performance Management & Quality Measurement

This day will present a unique opportunity to interact with a national expert. *OPEN MINDS* is an award-winning information source, executive education provider, and business solutions firm specializing in the sectors of the health and human service industry serving complex consumers. For thirty years, *OPEN MINDS* has assisted organizations implement the transformational business practices they need to be successful in an evolving market with new policies and regulations.

This session will be led by Monica Oss, M.S. the founder of *OPEN MINDS*. Ms. Oss is well known for work on the strategic and marketing implications of the evolving health and human service field, including an expertise in payer financing models, provider rate setting, and service pricing.

Join us and fellow behavioral health executives, managers, and stakeholders for a day in which we learn and discuss challenges such as:

- ◆ Approaches to delivering value and results in behavioral health
- ◆ Metrics/performance-based management best practices
- ◆ Identifying and overcoming barriers to measurement/outcome-based care
- ◆ Strategies and performance expectations of value-based purchasing

University of New Mexico Continuing Education Conference Center
1634 University Blvd NE, Albuquerque, NM 87131

Sponsored by: The Bernalillo County Department of Behavioral Health Services and
The New Mexico Human Services Department, Behavioral Health Services Division

